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Paint Brush Hills Metropolitan District



NEWSLETTER

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July 2017

The Board of Directors and staff of the Paint Brush Hills Metropolitan District hope you enjoy this edition of the *Newsletter*.

July 20, 2017 Regular Meeting

The next Regular Meeting of the Board of Directors will be on Thursday, July 20, 2017 7:00 PM at the District's Administration & Maintenance Building, 2017 9985 Towner Avenue, Falcon. All meetings are open to the public.



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Board of Directors

Kim Griffin President <u>kim@pbhmd.com</u>

Calvin Pollard Vice President cal@pbhmd.com

John Bruszenski Secretary john@pbhmd.com

Doug Burrer Treasurer <u>doug@pbhmd.com</u>

Chris Olney Assistant Secretary/Treasurer <u>chris@pbhmd.com</u>

How to Reach Us

Billing Questions	719-495-8188 Option 1
After Hours Water & Sewer Emergencies	719-495-8188 Option 9
District Office	719-495-8188
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Paying Your Bill

You have several options to pay your PBHMD bill

<u>Customer</u> <u>Account</u> <u>Portal</u> Payments may be made online by <u>clicking here</u>. *There are fees that apply to this payment With the move to the District's Administration & Maintenance Building, the District has changed the locations where Meeting Notices are posted. The new posting locations are:

- District Administration & Maintenance Building, 9985 Towner Ave., Falcon
- North Manchester Park, Northeast Corner of Litchfield St. & Londonderry Dr.
- Drayton Green Park, Northwest Corner of Carrington Dr. & Rockingham Dr.

Administration & Maintenance Building Dedication



Board President Kim Griffin prepares to cut the ribbon commemorating the official opening of the District's Administration & Maintenance Building as Directors and District team members look on *(Photo courtesy of RG & Associates)*

Board Dedicates New Building

The District's new Administration & Maintenance Building was dedicated by the Board of Directors on Thursday, June 22, 2017. Approximately 40 people attended the dedication including representatives of the building's construction contractor, Copestone General Contractors; the building's design engineer, RG & Associates; and members of the Eastern Plains Chamber of Commerce.

Pete Carrica, construction superintendent with Copestone presented the building's Certificate of Occupancy, issued by the Pikes Peak Regional Building Department, to the District's manager, Leon Gomes. Board President Kim Griffin cut the red ribbon that officially opened the new building. The unveiling of the dedication plaque, that was donated to the District by Copestone and RG & Associates, followed the ribbon cutting. Guests were treated to refreshments and snacks that were provided by Falcon Broadband, the District's internet and phone services provider. Tours of the new building were led by the District's staff. method.

- Drop-Off Paint Brush Hills Location Metro District Office Payment Drop Box 9985 Towner Avenue Falcon, Colorado
- ACH An Automatic Payment Plan (monthly electronic bank draft for your bill amount) is also available. Please complete the <u>Automatic Payment</u> (<u>ACH) form</u> and email it to <u>pbhmd@pbhmd.com</u>.
- By Mail Paint Brush Hills Metro District 9985 Towner Avenue Falcon, CO 80831

Online Customer Account Portal

The PBHMD Customer Account Portal is available when you need it, where you need it. With this new online account access, you can now:



- Check your account balance
- Print your bill
- Make a payment
- View your payment history
- Check your billing history
- Make a Customer Support request
- Set up Automatic Payments from your bank account or credit card
- Change your billing preferences to receive your bill by mail, email, or both
- Update your contact phone and/or email address

The PBHMD Customer Account Portal is available when you need it, where you need it. <u>Register now!</u> <u>Learn more</u>.

Checking for Water Leaks

To check for leaks in your home, you first need to determine whether you're wasting water. Then identify the source of the leak. The District's staff moved into the new building on Friday, June 16, 2017 and it was open for business on Monday, June 19, 2017. The first Board Meeting to be held in the new building was held on June 22, 2107.

You can see more photos of the building dedication on the District's <u>Facebook page</u>.

Change Address on Your Online Bill Pay

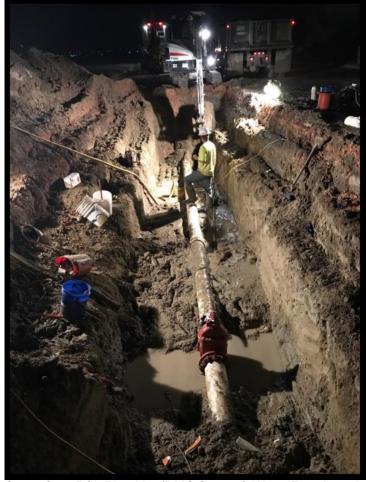
Please remember to change the District's mailing address when paying your bill using your bank's online bill payment service. Your bank mails a check to the District. Online bill payment services are not electronic funds transfers.

Independence Day Office Closure



The District's offices will be closed on Tuesday, July 4, 2017 in observance of Independence Day. Water or sewer emergencies may be reported by calling 719-495-8188 and select option 9.

District Responds to Water Main Break



Crews from B&L Plumbing/DMC Sewer & Water Repair work well into the night to repair water main break.

The District experienced a water main break on Liberty Grove Drive between Waterbury Drive and Salem Court.

Read more.

How to Read Your Meter

If your water bill suddenly increases, but you haven't changed the way you use water, chances are you've sprung a leak. If you can not identify visible leaks, **read your water meter**. <u>*Read*</u> *more*.

Landscape Irrigation



As the weather warms up, the District's residents will begin to irrigate their landscaping. The District wants to remind you that it has a <u>Water Demand Management</u> <u>Strategy</u> in place to help it meet the increased water demands that come with landscape irrigation. The District requests that residential and commercial landscape irrigation be limited to three days a week based on your street address as follows:

- Odd-numbered street addresses: Tuesday, Thursday, and Saturday
- Even-numbered street addresses: Wednesday, Friday, and Sunday

Additionally, the District's Rules and Regulations states, "Irrigation systems, either manual or automatic, shall only be operated during off-peak energy usage periods (10:00 p.m. through 10:00 a.m.)." The break was reported to the District's on-call Operations Team member at around 5:45 AM Saturday, June 17, .2017. Homes in the area of Salem Court were affected by the break. Because affected residents would remain without water until the break was repaired, the District initiated a weekend callout of its first available excavation contractor, resulting in the District being charged weekend-related overtime labor rates. It also resulted in additional costs for suppliers to deliver the materials needed to repair the break. Water service was restored to the affected homes at approximately 2:30 AM Sunday, June 18, 2017. The total cost to repair this break was \$29,000.

This is third water main break that the District has experienced in the past twelve months. Normally, the District has a water main break once every two years.

Real Estate Development Update

Filings 13B, 13C & 13D

Contractors for the Eagle Development Company have completed the construction of the water and sanitary sewer mains in Paint **Brush Hills Filings** 13B & 13C to the east of the electric power transmission lines. The next phase of infrastructure construction will begin in Filing



Excavation and installation of a sanitary sewer main.

13D (west of the transmission lines) during the week of July 3, 2017. The utilities infrastructure construction, that includes the installation of water and sanitary sewer mains, and storm water facilities, began last month.

A total of 253 residential lots will be developed within the three filings. The District will benefit from additional open space that is being donated by Eagle Development. Eagle Development will also be paying for the rehabilitation of two existing wells that have been nonoperational for at least ten years. They will also construct an additional well. In addition to the wells, Eagle will cover the cost of constructing the new pump houses required for these wells.

Londonderry School

The site improvements have begun at the location of the Falcon School District 49's Londonderry School. The school site is located on Towner Avenue just north of the Falcon Middle School.

We hope you enjoyed this newsletter and found that it contained helpful information and links. What do you think? <u>Send us your feedback.</u>

Sincerely, The Paint Brush Hills Metropolitan District

Stay Connected



Paint Brush Hills Metropolitan District | <u>pbhmd@pbhmd.com</u> | <u>http://www.pbhmd.com</u> 9985 Towner Avenue, Falcon, CO 80831

Text | Website

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