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Paint Brush Hills Metropolitan District



NEWSLETTER

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April 2017

The Board of Directors and staff of the Paint Brush Hills Metropolitan District hope you enjoy this edition of the *Newsletter*.

Board of Directors Meeting

April 20, 2017 Regular Meeting

The next Regular Meeting of the Board of Directors will be on Thursday, April 20, 2017 7:00 PM in the District Office, 9830 Liberty Grove Drive, Falcon, Colorado. All meetings are open to the public.



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Board of Directors

Kim Griffin
President
kim@pbhmd.com

Calvin Pollard
Vice President
cal@pbhmd.com

John Bruszenski
Secretary
john@pbhmd.com

Doug Burrer
Treasurer
doug@pbhmd.com

Chris Olney
Assistant Secretary/Treasurer
chris@pbhmd.com

How to Reach Us

Billing Questions 719-495-8188
Option 1

**After Hours Water
& Sewer
Emergencies** 719-495-8188
Option 9

District Office 719-495-8188

Paying Your Bill

**You have several options to pay
your PBHMD bill**

**[Customer
Account
Portal](#)** Payments may be
made online by
[clicking here](#).
*There are fees that
apply to this payment
method.

**Drop-Off
Location** Paint Brush Hills
Metro District Office
Payment Drop Box

Board to Consider Fees, Rate Adjustments

At the April 20, 2017 Regular Meeting of the District, the District's Board of Directors will consider the imposition of additional fees and charges, including, but not limited to the following:

- Establish a returned check/electronic funds payment fee of \$25.00;
- Implement a water meter re-read fee that would be imposed whenever a customer requests that their meter be re-read and the District confirms that a disputed water meter read is correct;
- Adjusting the Tier 1 water usage from 10,000 gallons to 15,000;
- Tying the water service charge and sewer fees to a Single-Family Equivalent (SFE) Multiplier based on water service tap size;
- Setting the three-quarter inch tap rates as the base rate for the other tap sizes; and
- Determining the commercial water usage tiers by factoring the SFE Multiplier to the three-quarter inch water usage tiers.

[Click here to see who will be affected. . .](#)

New Office Building Construction on Schedule

Move-in Date Set



View of front entryway from Towner Ave.

The construction of the new District Office continues to progress. The move-in date has been scheduled on Friday, May 12, 2017. The District Office will be closed on this date so that the phones, computer equipment, office furnishings, and the District's files can be moved. The Customer Account Portal will be unavailable while the District's computer server is being moved.

The building completion is scheduled for the first week of May 2017. You can follow the construction progress on the District's [Facebook page](#).

Office Closure

The District Office will be closed on Friday, April 14, 2017. Water or sewer emergencies may be reported by calling 719-495-8188 and select option 9.

9830 Liberty Grove Drive
Falcon, CO

ACH

An Automatic Payment Plan (monthly electronic bank draft for your bill amount) is also available. Please complete the [Automatic Payment \(ACH\) form](#) and email it to pbhmd@pbhmd.com.

By Mail

Paint Brush Hills
Metro District
9830 Liberty Grove Drive
Falcon, CO 80831

Checking for Water Leaks

To check for leaks in your home, you first need to determine whether you're wasting water. Then identify the source of the leak.

[Read more.](#)

How to Read Your Meter

If your water bill suddenly increases, but you haven't changed the way you use water, chances are you've sprung a leak. If you can not identify visible leaks, **read your water meter.** [Read more.](#)

Residential Development

Filings 13B, 13C & 13D



Residents may have noticed the earth work going on along Londonderry Drive west of Towner Avenue. The Eagle Development Company has begun the site grading for Paint Brush Hills Filings 13B, 13C, and 13D. A total of 253 residential lots will be developed within the three filings. Lots will start being sold to home builders in September 2017 according to Jeff



Landscape Irrigation

As the weather warms up, the District's residents will begin to irrigate their landscaping. The District wants to remind you that it has a [Water Demand Management Strategy](#) in place to help it meet the increased water demands



that come with landscape irrigation. The District requests that residential and commercial landscape irrigation be limited to three days a week based on your street address as follows:

- Odd-numbered street addresses: Tuesday, Thursday, and Saturday
- Even-numbered street addresses: Wednesday, Friday, and Sunday

Additionally, the District's Rules and Regulations states, "Irrigation systems, either manual or automatic, shall only be operated during off-peak energy usage periods (10:00 p.m. through 10:00 a.m.)."

New Online Customer Website Portal

The PBHMD Customer Account Portal is available when you need it, where you need it. With this new online account access, you can now:

- Check your account balance
- Print your bill
- Make a payment
- View your payment history
- Check your billing history
- Make a Customer Support request
- Set up Automatic Payments from your bank account or credit card
- Change your billing preferences to receive your bill by mail, email, or both
- Update your contact phone and/or email address



The PBHMD Customer Account Portal is available when you need it, where you need it. [Register now!](#) [Learn more.](#)

We hope you enjoyed this newsletter and found that it contained helpful information and links. What do you think? [Send us your feedback.](#)

Mark, president of [The Landhuis Company](#), which owns Eagle Development Company.

Sincerely,
The Paint Brush Hills Metropolitan District

Stay Connected



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Paint Brush Hills Metropolitan District | pbhmd@pbhmd.com | <http://www.pbhmd.com>
9830 Liberty Grove Drive, Falcon, CO 80831

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