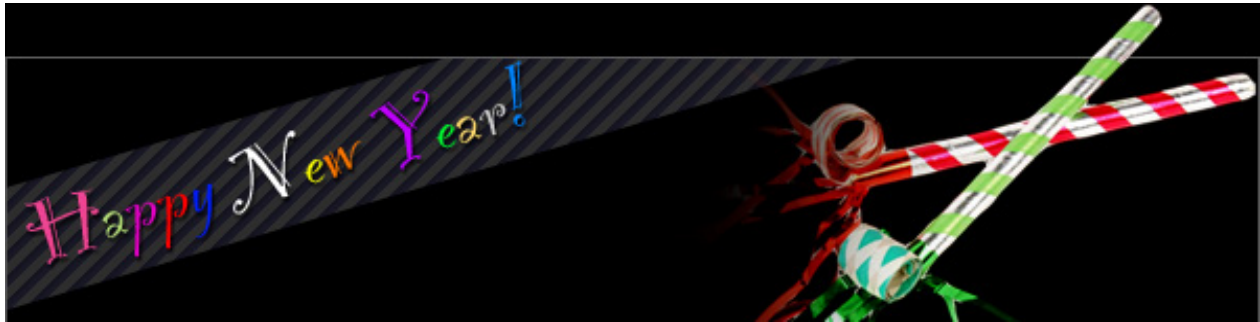


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# Paint Brush Hills Metropolitan District



## NEWSLETTER

### In This Issue

[Quick Links](#)

[District Office Holiday Closure](#)

[Board of Directors](#)

[How to Reach Us](#)

[Bill Payment Options](#)

[How to Read Your Meter](#)

[Checking for Water Leaks](#)

[Board Meetings](#)

[New Online Customer Website Portal](#)

[Londonderry Drive Closures](#)

[District Office Construction to Begin](#)

[Be Ready for Freezing Temperatures](#)

January 2017

The Board of Directors and staff of the Paint Brush Hills Metropolitan District wish you a very joyous Holiday Season and hope you enjoy this edition of the *Newsletter*.

### Board of Directors Meeting

#### January 19, 2017 Regular Board Meeting

The Regular Meeting of the Board of Directors will be on Thursday, January 19, 2017 7:00 PM in the District Office, 9830 Liberty Grove Drive, Falcon, Colorado. All meetings are open to the public.



[New Online Customer Website Portal](#)

## Quick Links

[Online Bill Payment](#)

[Fees, Rates & Charges](#)

[Board Meeting Minutes](#)

[2016 District Budget](#)

[District Board of Directors](#)

## District Office Holiday Closure

The District Office will be closed on Monday, January 16, 2017 in observance of the Martin Luther King, Jr. Holiday.

## Board of Directors

Kim Griffin  
President  
kim@pbhmd.com

Calvin Pollard  
Vice President  
cal@pbhmd.com

John Bruszenski  
Secretary  
john@pbhmd.com

Doug Burrer  
Treasurer  
doug@pbhmd.com

Chris Olney  
Assistant Secretary/Treasurer  
chris@pbhmd.com

## How to Reach Us

**Billing Questions** 719-495-8188  
Option 1

**After Hours Water & Sewer Emergencies** 719-495-8188  
Option 9

**District Office** 719-495-8188

## Paying Your Bill

**You have several options to pay your PBHMD bill**

**Customer Account Portal** Payments may be made online by [clicking here](#).  
\*There are fees that apply to this payment method.

**Drop-Off** Paint Brush Hills

## You now have access to customer service 24 hours a day!



Have you ever . . .  
. . . misplaced your bill and had to call the District Office to get your account balance?  
. . . wanted to pay your bill online from work but didn't have your account number with you?  
. . . wanted to know how much water you used last month or this time last year?

The PBHMD Customer Account Portal is available when you need it, where you need it. [Click here](#) to learn more.

## Londonderry Drive Closures

There will be lane closures and restrictions on Londonderry Drive between Towner Avenue & Tottenham Court on Monday, January 9, 2017 and Tuesday, January 10, 2017 for the sewer line extension to the new District Office. You will find the schedule of specific lane closures and restrictions on the home page of the District's [website](#).



## District Office Construction to Begin

### Building Plans Approved



The construction of the new District Office & Maintenance Facility is set to begin early this month with the final approval of the building plans by the Pikes Peak Regional Building Department. The building site improvements have been in progress since November 2016 and will continue to proceed during the building construction.

The 6,000 square foot building, that will serve as the District's administrative offices and maintenance facility, will be located at 9985 Towner Avenue. The building is scheduled for completion in April 2017.

## New Phone System Installed

The installation of the District's new phone system was completed on December 28, 2016 by Falcon Broadband. The new phone system

**Location** Metro District Office  
Payment Drop Box  
9830 Liberty Grove  
Drive  
Falcon, CO

**ACH** An Automatic  
Payment Plan  
(monthly electronic  
bank draft for your bill  
amount) is also  
available. Please  
complete the  
[Automatic Payment  
\(ACH\) form](#) and  
email it to  
[pbhmd@pbhmd.com](mailto:pbhmd@pbhmd.com).

**By Mail** Paint Brush Hills  
Metro District  
9830 Liberty Grove  
Drive  
Falcon, CO 80831

#### How to Read Your Meter

If your water bill suddenly increases, but you haven't changed the way you use water, chances are you've sprung a leak. If you can not identify visible leaks, **read your water meter.** [Read more.](#)

#### Checking for Water Leaks

To check for leaks in your home, you first need to determine whether you're wasting water. Then identify the source of the leak.  
[Read more.](#)

Paint Brush Hills Metropolitan District | [pbhmd@pbhmd.com](mailto:pbhmd@pbhmd.com) | <http://www.pbhmd.com>  
9830 Liberty Grove Drive, Falcon, CO 80831

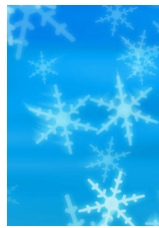
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will provide callers with more interactive features and the ability to direct their call to a specific District Team Member; features not previously available with the District's former one-line phone system. [Learn More . . .](#)

#### Be Ready for Freezing Temperatures



The American Red Cross has some suggestions to prevent your pipes from freezing. Winter, along with its freezing temperatures, will be here before we know it. There are some steps you can take to prevent the pipes in your home from freezing. Check out the American Red Cross

website on [Preventing and Thawing Frozen Pipes.](#)

Every Winter, the District receives calls from residents whose neighbors' homes show signs of a water leak due to frozen pipes. If a leak is confirmed by District staff and there is no one home, the water service to the property will be shut off at the curb stop. This will result in a \$25 charge to the property owner for the shut off and an additional \$25 charge to restore water service.

We hope you enjoyed this newsletter and found that it contained helpful information and links. What do you think? [Send us your feedback.](#)

Sincerely,  
The Paint Brush Hills Metropolitan District