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paint brush hills metropolitan district

NEWSLETTER

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How to Reach Us

Billing Questions 719-495-8188

After Hours Water & Sewer 719-351-7438

November 2015

Welcome to the November 2015 issue of the Paint Brush Hills Metropolitan District *Newsletter*.

Board of Directors Meetings

November 2015 Board of Directors Meeting

The next Regular Meeting of the Board of Directors will be on Thursday, November 19, 2015 7:00 PM at the District Office, 9830 Liberty Grove Drive, Falcon. All Board Meetings are open to the public and agendas are available on the District's website.



December 2015 Regular Meeting Cancelled

The December 2015 Regular Meeting of the Board of Directors scheduled on Thursday, December 17, 2015 was cancelled by the Board of Directors. The next Regular Meeting will be on Thursday, January 21, 2016.

Freezing Temperatures are Here!

The American Red Cross has some suggestions to prevent your pipes from

Emergencies

District Office

719-495-8188

New Address to Mail Payments

Mail Payments to District Office

The District has discontinued using the First Bank Data Corp lockbox to receive payments. Please mail your payment to Paint Brush Hills Metro District, 9830 Liberty Grove Drive, Falcon, CO 80831. If you are using your financial institution's online payment processing, please make this change to where your financial institution mails the payment check.

Paying Your Bill

You have several options to pay your PBHMD bill

- By Mail** Paint Brush Hills Metro District
9830 Liberty Grove Drive
Falcon, CO 80831
- Drop-Off Location** Paint Brush Hills Metro District Office
Payment Drop Box
9830 Liberty Grove Drive
Falcon, CO
*Payments placed in the drop box after noon on the last business day of the month may incur a late charge.
- ACH** An Automatic Payment Plan (monthly electronic bank draft for your bill amount) is also available. Please complete the [Automatic Payment \(ACH\) form](#) and email it to pbhmd@pbhmd.com.
- Online Payment** Payments may be made online by [clicking here](#).

freezing

Freezing temperatures have arrived in Falcon. There are some steps you can take to prevent the pipes in your home from freezing. Check out the American Red Cross website on Preventing Frozen Pipes Preventing and Thawing Frozen Pipes at <http://www.redcross.org/prepare/disaster/winter-storm/preventing-thawing-frozen-pipes>.



Every Winter, the District receives calls from residents whose neighbors' homes show signs of a water leak due to frozen pipes. If a leak is confirmed by District staff and there is no one home, the water service to the property will be shut off at the curb stop. This will result in a \$25 charge to the property owner for the shut off and an additional \$25 charge to restore water service.

Be Sure to Mail Payments to the District Office

The District began notifying customers in July 2015 that it had discontinued using the FirstBank Data Corp lockbox to receive



payments and that payments need to be mailed to the District Office. As a courtesy, we have waived late charges for payments that have been incorrectly mailed to

FirstBank and received late by the District. Beginning December 1, 2015, we will no longer waive late fees for payments that are misdirected to FirstBank and received by the District Office after its due date.

Proposed 2016 Budget

The proposed 2016 Budget is available on the District website ([click here](#)). The proposed budget will be considered at a public hearing during a Regular Meeting of the Board of Directors to be held at 9830 Liberty Grove Drive, Falcon, Colorado on Thursday, November 19, 2015 at 7:00 PM. Any interested elector of the Paint Brush Hills Metropolitan District may inspect the proposed budget and file or register any objections thereto at any time prior to the final adoption of the budget.

We hope you enjoyed this newsletter and found that it contained helpful information and links. What do you think? [Send us your feedback](#).

Sincerely,
The District Board, Staff & Management

*There are fees that
apply to this payment
method.

Paint Brush Hills Metropolitan District | pbhmd@pbhmd.com | <http://www.pbhmd.com>
9830 Liberty Grove Drive, Falcon, CO 80831

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