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Paint Brush Hills Metropolitan District



NEWSLETTER

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The Board of Directors and staff of the Paint Brush Hills Metropolitan District hope you enjoy this edition of the *Newsletter*.

Board of Directors Meeting

February 16, 2017 Regular Board Meeting

The Regular Meeting of the Board of Directors will be on Thursday, February 16, 2017 7:00 PM in the District Office, 9830 Liberty Grove Drive, Falcon, Colorado. All meetings are open to the public.



New Office Building Construction in Full Swing

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District Office Holiday Closure

The District Office will be closed on Monday, February 20, 2017 in observance of the Presidents Day Holiday.

Board of Directors

Kim Griffin
President
kim@pbhmd.com

Calvin Pollard
Vice President
cal@pbhmd.com

John Bruszenski
Secretary
john@pbhmd.com

Doug Burrer
Treasurer
doug@pbhmd.com

Chris Olney
Assistant Secretary/Treasurer
chris@pbhmd.com

How to Reach Us

Billing Questions	719-495-8188 Option 1
After Hours Water & Sewer Emergencies	719-495-8188 Option 9
District Office	719-495-8188

Paying Your Bill

You have several options to pay your PBHMD bill

Customer Account Portal Payments may be made online by [clicking here](#).

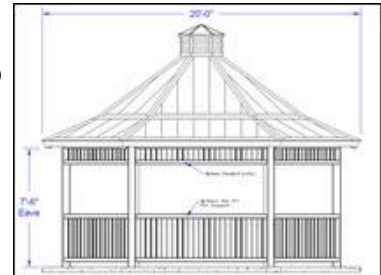


The construction of the new District Office is moving forward following the issuance of a building permit. The foundation has been completed and the wall framing is scheduled to start on February 8, 2017. [Read more](#) . . .

Gazebo to be Built in South Manchester Park

Funded with State Lottery Proceeds

At its January 19, 2017 meeting, the Board of Directors approved the plan to construct a gazebo in South Manchester Park. It also accepted a proposal from Copestone General Contractors to construct the gazebo for an amount not to exceed \$56,765. The twenty-foot hexagonal steel structure will be built in April 2017 near the park playground. [Read more](#) . . .



Londonderry Drive Landscape Improvements

The District-maintained areas along Londonderry Drive will get a facelift this spring. New trees will be planted, the walking paths will be extended, new rock will be added to the existing paths, and the mulch will be replaced. The Board budgeted \$12,000 from the General Fund for the landscape improvements

Staff to Participate in Teambuilding Workshops

Board Approves Quarterly Training

The District's Team will participate in four Teambuilding workshops to be facilitated by Laura Benjamin with Communicate Colorado during 2017. The District's \$12,000 investment for the four workshops is included in the District's 2017 Budget as approved by the Board of Directors.



The workshops will include training on ways to assertively and respectfully manage relationship with people we define as difficult; making the most of change; service skills for customer relationships; and interpersonal communication.

*There are fees that apply to this payment method.

Drop-Off Location Paint Brush Hills Metro District Office
Payment Drop Box
9830 Liberty Grove Drive
Falcon, CO

ACH An Automatic Payment Plan (monthly electronic bank draft for your bill amount) is also available. Please complete the [Automatic Payment \(ACH\) form](#) and email it to pbhmd@pbhmd.com.

By Mail Paint Brush Hills Metro District
9830 Liberty Grove Drive
Falcon, CO 80831

Checking for Water Leaks

To check for leaks in your home, you first need to determine whether you're wasting water. Then identify the source of the leak.

[Read more.](#)

How to Read Your Meter

If your water bill suddenly increases, but you haven't changed the way you use water, chances are you've sprung a leak. If you can not identify visible leaks, **read your water meter.** [Read more.](#)

New Online Customer Website Portal

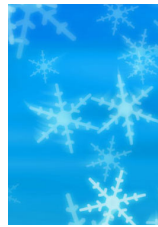
The PBHMD Customer Account Portal is available when you need it, where you need it. With this new online account access, you can now:



- Check your account balance
- Print your bill
- Make a payment
- View your payment history
- Check your billing history
- Make a Customer Support request
- Set up Automatic Payments from your bank account or credit card
- Change your billing preferences to receive your bill by mail, email, or both
- Update your contact phone and/or email address

The PBHMD Customer Account Portal is available when you need it, where you need it. [Click here](#) to learn more.

Be Ready for Freezing Temperatures



The American Red Cross has some suggestions to prevent your pipes from freezing. Winter, along with its freezing temperatures, will be here before we know it. There are some steps you can take to prevent the pipes in your home from freezing. Check out the American Red Cross website on [Preventing and Thawing Frozen Pipes.](#)

The District will respond to a call from a resident whose neighbor's home shows signs of a water leak due to frozen pipes. If a leak is confirmed by District staff and there is no one home, the water service to the property will be shut off at the curb stop. This will result in a \$25 charge to the property owner for the shut off and an additional \$25 charge to restore water service.

We hope you enjoyed this newsletter and found that it contained helpful information and links. What do you think? [Send us your feedback.](#)

Sincerely,
The Paint Brush Hills Metropolitan District

Stay Connected



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